



USEFUL CONTACTS

Local organisations that
can offer help and advice

Useful contacts

- **Dartford Borough Council, Housing Services**

Civic Centre, Home Gardens, Dartford, Kent DA1 1DR

Tel: 01322 343434 Web: www.dartford.gov.uk/housing

- **Dartford Housing:** Fax: 01322 343619
- **Dartford Housing Finance & Leasehold:** Tel: 01322 343066/343368
- **Dartford Housing Repairs:** Tel: 01322 343800
- **Dartford Housing Rents:** Tel: 01322 343070/343570
- **Dartford Housing Options & Advice:** Tel: 01322 343814/343082
- **Dartford Supported Housing:** Tel: 01322 343366
- **Dartford Housing Management:** Tel: 01322 343574/343061
- **Dartford Resident Involvement:** Tel: 01322 343682
- **Dartford Council Emergency Out of Hours Service:** Tel: 0345 634 1212

For other Council services, please call the numbers below or 01322 343434 and ask for the relevant department. You can also visit our website www.dartford.gov.uk

- **Animal Control Officer:** Tel: 01322 343088
- **Building Regulations:** Web: www.dartford.gov.uk/buildingcontrol
- **Council Tax:** 01322 343700
Web: www.dartford.gov.uk/counciltax
- **Drainage:** Web: www.dartford.gov.uk/drainage
- **Housing Benefit:** Tel: 01322 343705
Web: www.dartford.gov.uk/benefits
- **Noise:** Web: www.dartford.gov.uk/pollution
- **Parking Services:** Tel: 01322 343131
Web: www.dartford.gov.uk/parking
- **Planning:** Web: www.dartford.gov.uk/planning
- **Refuse Collection:** Web: www.dartford.gov.uk/refuse

- **Citizens Advice Bureau**
Trinity Resource Centre, High Street, Dartford, Kent DA1 1DE
Tel: 01322 224686 Web: www.dartfordcab.org.uk
- **Communities and Local Government, Leasehold Reform Team**
Zone 2/H10, Eland House, Bressenden Place, London SW1E 5DU
Tel: 020 7944 4287 Email: leasehold.reform@communities.gsi.gov.uk
Web: www.communities.gov.uk/housing
- **Department for Work & Pensions – Dartford**
Dartford Social Security Office, Crown Buildings, Home Gardens, Dartford, Kent DA1 1UQ
Tel: 01322 488800 Web: www.dwp.gov.uk
- **Kent County Council Social Services**
Tel: 01322 277744
- **Kent County Council Occupational Therapy**
Tel: 01322 277744
- **The Leasehold Advisory Service (LEASE)**
70-74 City Road, London EC1Y 2BJ
Tel: 020 7490 9580 Email: info@lease-advice.org
- **Leasehold Valuation Tribunal**
10 Alfred Place, London WC1E 7LR
Tel: 020 7446 7700 Web: www.rpts.gov.uk
- **Medway Mediation**
77a High Street, Chatham, Kent ME4 4EE
Tel: 01634 832285 Email: mediationsue@btopenworld.com
- **M.I.N.K (Mediation in North Kent)**
12 The Hive, Northfleet, Gravesend, Kent DA11 9DE
Tel: 01474 532485 Email: mediationinnorthkent@hotmail.com
- **National Debtline**
The Arch, 48-52 Floodgate Street, Birmingham B5 5SL
Tel: 0808 808 4000 Email: advice@nationaldebtline.co.uk
Web: www.nationaldebtline.co.uk
- **Refuge**
Tel: 0808 200 0247 Email: info@refuge.org.uk
Web: www.refuge.org.uk
- **Samaritans, Bexley & Dartford**
35 Glynde Road, Bexleyheath, Kent DA7 4HB
Tel: 020 8301 1010 Web: www.samaritans.org.uk

ਪੰਜਾਬੀ Punjabi 01322 343610	தமிழ் Tamil 01322 343611	Polski Polish 01322 343612	česky Czech 01322 343613	简体中文 Mandarin 01322 343614	Français French 01322 343615
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If you or anybody you know requires this or any other council information in another language, please contact us and we will do our best to provide this for you. Braille, audio tape and large print versions of this document are available upon request.

Tel: 01322 343434

Fax: 01322 343432

Email: customer.services@dartford.gov.uk

Calls are welcome via typetalk

HC 30122010

Dartford Borough Council

Civic Centre
Home Gardens
Dartford
Kent
DA1 1DR
01322 343434

www.dartford.gov.uk/housing

DARTFORD
BOROUGH COUNCIL