

Kent Homechoice



Kent Homechoice gives people more say about where they want to live.

You can look for the home you want.

This leaflet tells you how to use Kent Homechoice.

How do I get on to Kent Homechoice?

You can fill in an application form at any time.



Once you have registered you will:

- Receive an information pack
- Be able to start to bid on homes

When can I bid on homes?

Homes that you can bid on will be advertised every 2 weeks.



They will be shown:

- On the Kent Homechoice website www.kenthomechoice.org.uk
- At the Dartford Borough Council Civic Centre reception



You can bid on up to 3 different homes during any bidding period.

How do I bid on homes?

You can make a bid in the following ways:

- Online at www.kenthomechoice.org.uk
- By telephone
- Help from staff
- By text message
- By posting a special coupon
- By satellite or cable TV



What type of home can I bid for?

You can bid on homes that meet your housing needs. For example:

- The right size home for you and your family
- Homes that are adapted to suit your needs
- Ground floor properties for disabled access
- Supported housing for people who are the correct age



Can I change my mind?

Yes, you can change a bid or cancel it.

If you are offered a home but decide you do not want it, you can refuse it.



How do I know if my bid was successful?

If your bid was successful a housing officer will contact you.

You will then go and look at the home and you will have time to decide if you want it.



Other information

If you live in Dartford and would like more information, please call the Dartford Borough Council Housing Options and Advice team.

Telephone: 01322 343114

Email: housingadvice@dartford.gov.uk

Website: www.kenthomechoice.org.uk

